

PRIVACY NOTICE (SHORT-FORM)

Welcome to the Heilan Hands Therapies' privacy notice.

This privacy notice provides information on how Heilan Hands Therapies collects and processes your personal data when you visit our website to submit an enquiry form and/or send an email.

It is important that you read this privacy notice together with our website privacy policy which contains more detailed information about our data processing and can be accessed [here](#).

Important information and who we are

Hazel Anne Gladwyn or Duguid trading as Heilan Hands Therapies is the controller and responsible for your personal data.

Contact details

Our full details are: Hazel Anne Gladwyn or Duguid

Full name of legal entity: Sole Trader

Name or title of Data privacy manager: Hazel Anne Gladwyn or Duguid

Email address: info@heilanhandstherapies.co.uk

Postal address: 1 Foulzie Cottages, Keilhill, By Banff, Aberdeenshire, AB45 3QD

Telephone number: 07815 075522

1. The data we collect about you

We may collect, use, store and transfer different kinds of personal data about you as follows:

- Identity Data.
- Contact Data.
- Financial Data.
- Transaction Data.
- Technical Data.

- Profile Data.
- Usage Data.
- Marketing and Communications Data.

We explain these categories of data here: Contact Data

We use different methods to collect data about you, which are explained here: [\[insert details\]](#)

2. How we use your personal data

We will only use your personal data for the purpose for which we collected it which include the following:

- To register you as a new customer.
- To process and deliver your order.
- To manage your relationship with us.
- To enable you to participate in a prize draw, competition or complete a survey.
- To improve our website, products/services, marketing or customer relationships.
- To recommend products or services which may be of interest to you.

3. How we share your personal data

We may share your personal data [within the group / with external third parties]. More detail can be found here: info@heilanhandstherapies.co.uk

4. International transfers

We may transfer, store and process your personal data outside the UK. More detail can be found here: info@heilanhandstherapies.co.uk

5. Your legal rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data we hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues (www.ico.org.uk).

More detail can be found here: info@heilanhandstherapies.co.uk

6. Further details

If you are looking for more information on how we process your personal data including on data security, data retention and lawful processing bases, please access our website privacy policy.

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